

# COVID-19 Lab Results and Alerting Available through HealtheConnections

## Who is HealtheConnections?

Your regional health information exchange (HIE), accredited by the NYS Department of Health, offering trusted, valued resources for healthcare and public health professionals. [Learn About Our HIE](#)

## This costs you nothing.

There is no catch - we are working in partnership with NYS health authorities to provide you with data you can use for treating and monitoring your patients. It's all available through a simple, web-based platform, no special equipment needed.

## What COVID-19 resources are immediately available?

Via the myConnections provider portal, you'll get:

### Self-service COVID-19 Lab Results Report:

- View and filter lab results, including positive, negative, in progress, and inconclusive result
- Includes data from all over the state that applies specifically to your patients
- [Details here.](#)

### Real-time Clinical Alerting:

- Real-time alerts regarding your patients
  - When lab results are ready to be viewed
  - When patient is admitted/discharged/transferred from the Emergency Department
- Can be configured in different ways
- Set up is immediate upon activating your account
- [Details here.](#)

## What else can I do with my account?

- Look up patient medical histories with their consent including procedures, allergies, vitals, medications, and more.
- Access lab, radiology, and transcribed reports. We're receiving data from every hospital in your region.
- Query state and federal databases including Veterans Administration and Department of Defense records.
- Send HIPAA-compliant communications to your referral partners.

## How do I sign up?

If your organization is already a participant with HealtheConnections, click here to access the very short, simple forms: [Sign Up](#)

*Step-by-step instructions are right on the website, and once you submit to [support@healtheconnections.org](mailto:support@healtheconnections.org), our Support team will get you set up within minutes.*

If your organization IS NOT already a participant with HealtheConnections, click here to access the legal forms that your organization will need to sign: [Participation Agreements](#)

*We understand that legal processes can take some time - if you need access now due to the pandemic, we'll give it to you, and your organization will have 3 full days to sign and return the forms.*

To learn more about us, the HIE, or other participants, use these links: [About the HIE](#) | [Participant Map](#)

We want to do our part to support you during the COVID-19 pandemic, and the best way we can do that is by getting the most useful data into your hands. Any member of our team is ready to help you get started, email [support@healtheconnections.org](mailto:support@healtheconnections.org) or call **315-671-2241 x5**.

