

From: jose serruya [<mailto:jserruya@hotmail.com>]
Sent: Thursday, June 01, 2017 10:56 AM
To: Regina McNally
Subject: Letter to National Government Services

Dear Ms. McNally,

I am astounded and very grateful that you were able to resolve what has been such an intractable problem over the past year in a matter of twenty-four hours! Although I am curious to know how you did it, should you care to share that information, for the moment, I just want you to know that I greatly appreciate your efforts and excellent results.

Thank you very much.

Sincerely,

Dr. José Serruya

From: Regina McNally <rmcnally@mssny.org>
Sent: Wednesday, May 31, 2017 2:58 PM
To: jose serruya
Subject: RE: Letter to National Government Services

OK, the NGS Medicare file has been updated to show the following fee schedule for Queens, NY:

FEE SCHEDULE LOOKUP

CODE SEARCH RESULTS

National Government Services, Inc. - New York (area 04)
 Medicare Physician Fee Schedule Pricing Fee Schedule for 05/30/2017
 Click on the **Details** links to view MPFS policy indicators.

Procedure Code ?	95951
Effective Date ?	01/01/2017
State/Territory ?	13292
Locality ?	04
Short Description ?	Eeg monitoring/ video record

Non-OPPS Capped Payment Rates (NON-OPPS) ?

Modifier ?	NON FAC PAR ?	NON FAC NON PAR ?	NON FAC LC ?	FAC PAR ?	FAC NON PAR ?	FAC LC ?
(Details)	2233.38	2121.71	2439.97	2233.38	2121.71	2439.97
26 (Details)	372.21	353.60	406.64	372.21	353.60	406.64
TC (Details)	1861.17	1768.11	2033.33	1861.17	1768.11	2033.33

PQRS EHR ?

NON FAC EHR LC ?	NON FAC PQRS LC ?	NON FAC EHR + PQRS LC ?	FAC EHR LC ?	FAC PQRS LC ?	FAC EHR + PQRS LC ?
2366.77	2391.17	2319.43	2366.77	2391.17	2319.43
394.44	398.51	386.55	394.44	398.51	386.55
1972.33	1992.66	1932.88	1972.33	1992.66	1932.88

OPPS Capped Payment Rates (OPPS) ?

Modifier ?	NON FAC PAR ?	NON FAC NON PAR ?	NON FAC LC ?	FAC PAR ?	FAC NON PAR ?	FAC LC ?
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Have a good day,
 Regina

MSSNY email is not HIPAA-secure, so please do NOT include any PHI!

*Regina McNally, VP
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 Medical Society of the State of New York
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From: jose serruya [<mailto:jserruya@hotmail.com>]
Sent: Saturday, May 27, 2017 7:03 PM
To: rmcnally@mssny.org; Albert Talero
Subject: Letter to National Government Services

Dear Regina McNally,

Following up on our telephone conversation of last week, I would like to thank you for your willingness to help with my problem. As you know, I am a member of the Medical Society of the State of New York, and I contacted you as the contact person for the Division of Socio-Economics Ombudsman Program. In that capacity, I would appreciate your intervening on my behalf regarding the following problem.

I am a pediatric epileptologist practicing in Woodside, Queens, and have attempted on numerous occasions to have Amerigroup and Anthem change the rate of reimbursement for my billing under CPT 95951 (Video Electroencephalogram) diagnostic to avoid an anomalous inequity in the scheduled reimbursement for physicians practicing in Manhattan, Brooklyn and the Bronx, compared with those of us practicing in Queens, and rendering the same service. Since Amerigroup and Anthem have refused to allow an adjustment on the basis of my arguments that paying Queens physicians half of what is paid to physicians in the rest of New York City and the immediately surrounding counties is inequitable, and unjustified by any significant difference in overhead or other expenses incurred in rendering the service, I contacted Katherine Dunphy, Director of Congressional Affairs at National Government Services, the contractor responsible for setting the regional reimbursement rates.

Ms. Dunphy responded to my representative on February 17th that she was continuing to work with internal staff, and promised to be in contact with him the following week. However, he has received no further communications from her, despite his follow-up request of March 9th. I am mystified as to why there should be any controversy about this, and I simply do not understand the mechanics of getting this glaring mistake corrected. I will be happy to provide you with whatever additional information or documentation you think you may need to intercede on my behalf, and would also appreciate if you could educate me as to the procedure for putting in motion a change in the compensation for a specific CPT number in a specific county, as opposed to some global change. If Ms. Dunphy is not the person, or National Government Services not the agency, to contact, please let me know. If there is some specific form to be used, or appeal to be made, I would appreciate knowing what that is, and to whom it should be addressed. So far, the process seems extremely opaque.

Thank you very much for your assistance and consideration of my dilemma. I look forward to your assistance and guidance.

Sincerely,

Dr. José Serruya